Optima

Right People. Right Time. Turn rostering into the operational centre of how you run your Private Hospital.

For us, workforce management is more than just creating a roster and then revisiting it to run payroll. It's about efficient use of the staffing resource you have available, so you can deliver a safe service.

The old way leads to staffing gaps when there shouldn't be and that are costly to fill, as well as times when you're overstaffed and wasting resource. We take the concept of a roster and turn it into the operational centre of how you run your private hospital

Create the best possible rosters

Our comprehensive Optima suite enables you to easily create complex, multi-disciplinary team schedules. Bring workforce and patient acuity together, matching staffing levels and patient needs.

Drive down agency spends

Drive cost savings by reducing avoidable costs, streamlining back office operations and decreasing dependency on agency staff.

Staffing Level Visibility

Provides visibility of staffing levels across the whole hospital, ideal for use in operational staffing meetings. Delivers real-time operational data for informed decisions and reviews.

Keep your employees in the loop

Allow colleagues and organisations to connect and communicate with Loop. Improve engagement, help staff better manage their work life balance and ensure everyone is kept 'in the loop'.

Reduce Risk

Optimise the use of substantive staff and reduce clinical risk by providing the right staff with the right skills. This improves patient care, ensuring that correctly skilled staff are on duty.

The RLDatix system enabled us to continue providing essential patient care by providing us with a view of staff cover across the board and therefore enabling the Trust to deploy staff where needed, when needed, while minimising the pressure on the operational team

Julian St Clair-Gribble, Head of Workforce Information and HR Systems
Central London Community Healthcare NHS Trust
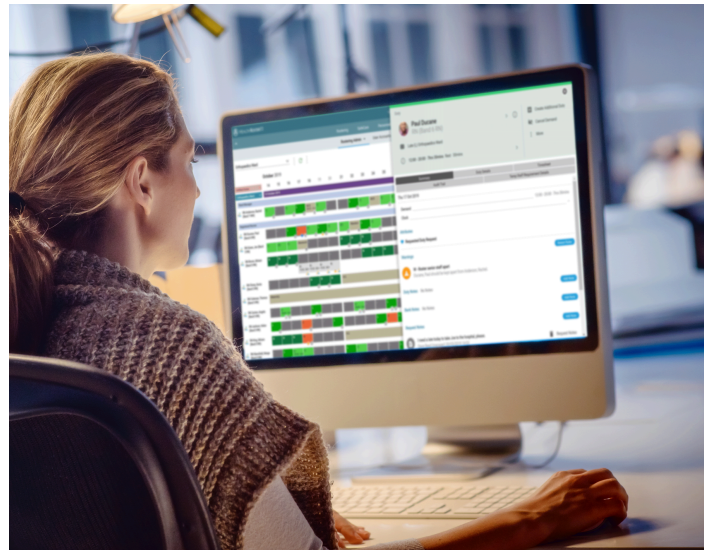
1. Create the best possible rosters

With innovative automation and people-centric processes that build in leave and shift requests right from the start, our comprehensive Optima suite enables you to easily create complex, multi-disciplinary team schedules. Real time data means your rosters tell you how they are performing on safety, budget and other key KPI's.

2. Let your rosters live and breathe

There is always going to be changes in the roster, right up to the day the shift is worked. With real time data and in-built rules & reporting, Optima enables you to deal with the changes as they happen, clearly identifying any gaps so you can fill them quickly, and at the right cost.

3. Move from just planning, to live operations

When the shift starts, empower your operational teams with the data to deliver a safe, quality service. With access to the live data, for both your workforce and resident acuity, your teams can deal with changes and fix problems as they are happening, using the data to support their Professional Judgement.

Discover the Optima Platform

Allocate Optima (Rostering)

- Create and maintain rosters for range of complex areas including care homes and private clinics
- Real-time rules engine, highlighting unfair and unsafe as soon as duty is assigned
- Creates automated timesheets with in-built payroll integration
- Rosters feed directly into employee mobile app, Allocate Loop, enabling your staff to access their personal roster, request leave, and more

Allocate Loop

- Intuitive User Interface
- View Roster in calendar format
- View team roster and who you are working with
- Monitor leave balance and leave periods, including annual and study
- Personalised Newsfeed with content from people and pages you follow
- Instantly direct message colleagues, including delivered and read notifications
- iCal intergration

Allocate BankStaff

- Request duties, and view booked bank/agency workers directly from the roster.
- Automatically feeds into the rosters and updates when shift is filled.
- Communicate with staff via Loop to broadcast available duties, confirm bookings and cancellations, reminders and ad-hoc communications.
- Dedicated operational and management reports with data extracts for temporary staffing

Allocate SafeCare

- Record a census of patient numbers, acuity & dependency – typically two or three times a day
- Redeploy staff safely with full visibility of impact
- Record 'Red Flags' and notify key staff as they occur as required by the first safe staffing NICE guideline
- Track attendance and view and record staff automatically via time and attendance software
- Request bank or agency cover if needed

Used to manage 1.4 million staff across the United Kingdom & Ireland