

## Introducing the new Allocate eCommunity & Rio EPR integration

Discover the key learnings from our webinar, where we discussed scheduling in the community and the benefits of the new integration with the Rio Electronic Patient Record (EPR) system.



### Why Allocate eCommunity?

- Quick and easy access to real-time information, ensuring the safest care possible is provided.
- Create continuity of care, by allowing patients to select and record preferred clinicians in the eCommunity system.
- Validate clinician skillset to patient need, reducing need to reschedule visits.
- Create a single source of truth, for patient and clinician information.
- Easily factor in travel time required for clinicians, creating more patient facing time.
- Keep a clear view of individual's case loads, making sure fair and achievable schedules are being created.
- A seamless integration with Allocate Optima eRostering system.



### How does the Rio EPR integration work?

- The Rio EPR system pushes patient demographics and referrals into Allocate eCommunity, with data flowing both ways between the two systems.
- Implementing an integrated system does not take any more time than the standalone Allocate eCommunity implementation.
- Midlands Partnership NHS Foundation Trust is live and actively using the Rio integration with their Allocate eCommunity system.



### What are the benefits of integrating with Allocate Optima?

By integrating the Allocate Optima eRostering and eCommunity system, you get a transparent view of real-time staff availability, including leave and sickness, staff duties for any specific day, as well as details of staff skills and rosters up to 28 days in advance.



### What are the benefits of integrating an EPR system?

- **Patient referral and demographic data** is immediately pulled through from the EPR system, ensuring staff have access accurate data. Integration also enables data to flow both ways between the two systems, ensuring data accuracy and reducing admin.
- With an integration, **referrals are automatically pulled into the workforce scheduling system**, allowing for quicker and easier management of referrals, increasing the speed of treatment plans and reducing admin. Transparency for clinicians helps ensure less missed visits or errors in care, where information has not been updated in a timely manner.
- **Data accuracy and visibility is ensured.** With data being pulled through an integration, clinicians can be confident that they are viewing the most up-to-date information. This is especially important for visibility of details around further illness or injury that would need to be communicated quickly for a patient receiving regular care.
- **Data sharing and information governance is safeguarded.** With important and sensitive information being transferred directly from one system to another, an integration removes any possibility of human error, providing reassurance that information being used to decide when, how and what care is being provided to a patient, is accurate and safe.

“The integration between Allocate eCommunity and Rio is a real gamechanger. With an average of 227 referrals a day, across 39 teams, the time spent duplicating information across the system takes up to 10 minutes per referral. Now, with the integration in place, **it's saving a total of 38 hours per day - that's an hour, per team, per day.**”

Trish Nolan | Head of Digital Skills & Business Change  
Midlands Partnership NHS Foundation Trust