

Allocate People Summit 2019

Preparing today's workforce for the future of healthcare



16th – 17th October 2019, Old Trafford Cricket Ground, Manchester.

Welcome to the Allocate People Summit. This year's agenda has themes to help you choose which sessions are most interesting and relevant to you and your job role. The themes include:

Engagement and People

Our technology impacts people's experience of work. That is why it is vital that engagement and implementation design is done thoughtfully. At the same time how, our people want to work is changing; some want more flexibility, many want more security and investment in skills, and most want to feel a level of control and autonomy around work. Sessions with this theme centre on the workforce and its experience of Allocate solutions, as well as techniques used to meet evolving demands and the wider environmental context in which people are delivering care.

Care and Quality

The delivery of high-quality and effective care should be central to what organisations are aiming to support through workforce technology. If our solutions don't help people in organisations achieve this goal, then we must always question the purpose and value. Sessions with this theme more explicitly explore how care and quality is placed at the heart of workforce deployment and explore examples of positive impact.

Technology and Innovation

Technology and innovation are powerful enablers when combined with well-understood goals for care, outcomes and staff experience as well as solid implementation, ongoing support and performance management. These sessions look at current and future technology enabling delegates to stay updated, understand more and influence future directions.

Performance and Outcomes

Organisations need to be confident in measuring and managing performance and outcomes related to workforce software; this is essential to ensure the right things are happening to impact care, quality and staff experience. Sessions with this theme explore measurement, reporting and the actions one can take to manage performance and impact outcomes.

Integrated and Place-Based Care








Many delegates work in long-standing, fully integrated care systems, while others, such as those in England, are on a pathway to better deliver integrated care. Sessions with this theme explore workforce in the context of integrated care systems as well as care delivery and workforce needs in non-hospital settings.

Training and Implementation

Sessions with this theme provide tips on implementing Allocate solutions or specific and practical training on solutions via the Allocate Academy, Customer Success and product teams.

Day 1

	08:00 – 09:20	Registration and refreshments	Venue
	09:25 – 11:45		
✿	09:25 – 09:40	Welcome to the People Summit <ul style="list-style-type: none"> Nick Wilson, Chief Executive, Allocate Software Michael Brown, Allocate User Group Committee 	The Point
✿	09:40 – 10:10	Dealing with a disrupted world: the implications for HR and new ways of thinking about how we lead, engage and manage our people <ul style="list-style-type: none"> Neil Morrison FCIPD – Director of Human Resources, Severn Trent <p>Neil is passionate about the opportunities that arise when creating something new - especially in an age of digital disruption. Hear experiences from outside of healthcare that will help inspire us to drive organisations through tough times of change.</p>	The Point
	Engagement and People		
✿	10:10 – 10:50	An update on Allocate’s latest developments and a preview of what’s next <ul style="list-style-type: none"> Simon Courage, Chief Solutions Architect, Allocate Software 	The Point
	Technology and Innovation		
✿	10:50 - 11:20	More than a schedule: ensuring patient care is at the heart of workforce technology <p>Hear from our panel about how vital it is to ensure care and quality are at the heart of workforce technology and find out more about how they focus on this.</p> <ul style="list-style-type: none"> Dr Anne Drake, Director of Nursing, Quality and Patient Safety, Saolta University Health Care Group Dr. Andy Haynes, Medical Director, Sherwood Forest NHS Foundation Trust Tobias Bøggild-Damkvist, Special Advisor, Sykehuspartner HF, South Eastern Norwegian Healthcare Chair – Andy Cowper, Contributing Editor, Health Service Journal 	The Point
	Care and Quality		
	11:20 - 11:45	Refreshment Break	Mezzanine
	11:45 – 12:15		
✿	Performance and Outcomes	How direct engagement and technology helped introduce a flexible workforce department <ul style="list-style-type: none"> Bradford Teaching Hospitals NHS Foundation Trust <p>This session will explore how Bradford Teaching Hospitals NHS Foundation Trust have introduced a Flexible Workforce Department to take control of its temporary workforce, improving rostering, and increasing its bank saving by £9.4m over three years using HealthRoster, BankStaff and the 247Time DirectEngage and Vendor Management solution.</p>	Brown Shipley Club Suite
■	Engagement and People	A new approach to team job planning trauma and orthopaedics (T&O) using eJobPlan <ul style="list-style-type: none"> The Rotherham NHS Foundation Trust <p>Working with the clinical lead and service manager, the eJob planning project team share their process for job planning for 12 x Consultants and 7 x SAS Grade Doctors.</p> <p>This session will include:</p> <ul style="list-style-type: none"> More about their detailed approach to align consultant on-call delivery, recording the activity as routine work with prospective cover impacting on routine delivery against a backdrop of an 18-week cycle How their use of summary reports supported detailed discussion for the DCC Admin calculations and a figure applied based on individual levels of delivery Their use of activity reports to detail fairness and transparent delivery for the service 	Lancaster Suite

	Training and Implementation	Paying average annual-leave enhancements <ul style="list-style-type: none"> Cambridgeshire and Peterborough NHS Foundation Trust <p>Cambridge and Peterborough NHS Foundation Trust will share how they have implemented average annual leave enhancements into the payroll function through HealthRoster in line with the Agenda for Change terms and conditions, fully supported by trade unions and NHS Employers. This was implemented when the previous system of paying a percentage each month for all staff was no longer part of the AfC terms and conditions.</p>	Members Suite - Library
	Technology and Innovation	Ten to Eleven – It’s time to learn more about HealthRoster Optima v11 Learn more about the exciting journey to v11, and how we are making this a simple and easy transition.	The Point
	Engagement and People	Everybody Counts: solutions to support the wider workforce including AHPs, healthcare scientists and advanced practitioners. Join to find out how Allocate solutions can be flexibly combined to plan, deploy and engage a wider and more diverse workforce. In this session, you will: <ul style="list-style-type: none"> Learn how eJobPlan has evolved to meet the needs of the wider workforce Meet the rostering needs of different staff groups and teams in varied settings Intelligently manage and view daily appointments matching available staff to patients with eCommunity. 	1864 Suite
	Training and Implementation	Here to Help workshop: How to think like Autoroster – a session from the Customer Success and Academy teams at Allocate Software. This will include: <ul style="list-style-type: none"> An introductory session that takes you through the steps that Allocate Autoroster follows. Practical tips on applying this knowledge to improve your Allocate Autoroster outputs 	Members Suite - Lounge & Longroom
12:15 – 12:45			
	Engagement and People	Tips for staff engagement at all levels: what worked in one community mental health trust <ul style="list-style-type: none"> Nottinghamshire Healthcare NHS Foundation Trust <p>The eRostering team at Nottinghamshire Healthcare maintains a stellar reputation among clinical staff thanks to their dedicated engagement processes. They intend to showcase some of their processes, tips and tricks taking you through the process of implementation and beyond. They will also demonstrate how they have turned even some of their harshest critics into supporters of the team and system and how they have promoted eRostering into the senior management spotlight.</p>	Members Suite - Library
	Performance and Outcomes	Workforce transformation through automation and intelligent reporting <ul style="list-style-type: none"> Oceansblue Allocate 	The Point
	Engagement and People	Culture and values: creating joy at work and ensuring technology doesn’t hinder <ul style="list-style-type: none"> Health and Community Services – States of Jersey 	Brown Shipley Club Suite

■	Engagement and People	<p>Thoughtful Rostering - Improving your doctors' experience of work</p> <p>We believe workforce technology should improve your doctors' experience of work and positively impact patient care. Whether that means offering more notice or control over work for the clinician, or better alignment of leave and activity to avoid cancelled care for patients.</p> <p>In this product-focused session, you will:</p> <ul style="list-style-type: none"> Find out what's new with Allocate solutions, offering you an end-to-end solution that includes job planning, junior doctor rotas, on-call and duty rosters, leave, bank and agency staffing and activity management Understand how it's possible to drive safety, efficiency and visibility that works for doctors in training and organisations through the Collaborative Accelerator Programme (CAP) Learn how it's possible to use real-time dynamic eRostering to improve efficiencies and achieve a happier workforce 	1864 Suite
	Performance and Outcomes	<p>Using workforce data for operational delivery - A way of looking at eRostering key performance indicators</p> <ul style="list-style-type: none"> Cambridge University Hospitals NHS Foundation Trust <p>This session will focus on how data is being used to help target a reduction in temporary staffing.</p>	Lancaster Suite
✿	Training and Implementation	<p>Here to Help workshops: A question of time: getting the most from Allocate 24/7Time</p> <p>This workshop will help you get the best value from your agency suppliers using Agency Manager and Direct Engagement and will include:</p> <ul style="list-style-type: none"> Using your data to improve agency performance Ensuring alignment in rules and rates What staffing groups can be directly engaged Reducing umbrella usage to improve savings Moving long-term agency workers to bank 	Members Suite - Lounge & Longroom
	12:45 – 13:45	Lunch, Networking and Exhibition	Mezzanine
	13:45 – 14:15		
✿	Performance and Outcomes	<p>Productivity and Efficiency in the NHS – Lessons from the Carter Reviews</p> <ul style="list-style-type: none"> Lord Carter of Coles <p>In 2016, Lord Carter launched his first report on productivity and efficiency in the NHS. In this review and the following mental health and community report, he highlighted the unwarranted variation in eRostering across the NHS and the savings that could be made if simple interventions and processes were put in place. His work has been of great influence across the NHS in England and beyond. Join this session to hear about the lessons learned and how the work remains relevant and important today.</p>	The Point
	14:15 – 14:45		
✿	Integrated and Place-Based Care	<p>Place-Based Workforce: Working together - How South Yorkshire and Bassetlaw Integrated Care System (ICS) worked collaboratively to improve KPIs and efficiency</p> <ul style="list-style-type: none"> South Yorkshire and Bassetlaw ICS eRostering Group <p>In this session, the South Yorkshire and Bassetlaw Integrated Care System eRostering Group, which includes seven Trusts, will share the benefits of working together to develop a common dataset. This has given them a targeted master-class approach to improvement, with each Trust leading on a specific area. Significant improvements have been made on KPIs across the region as a result of working collaboratively in this way.</p>	Lancaster Suite

■	Training and Implementation	<p>Flexible Workforce: Implementing negotiated rates for bank doctors</p> <ul style="list-style-type: none"> North West Anglia NHS Foundation Trust <p>This session will cover why North West Anglia decided to implement negotiated rates, how they went about it and lessons learned.</p>	Brown Shipley Suite
■	Engagement and People	<p>A doctors rostering success story</p> <ul style="list-style-type: none"> Calderdale and Huddersfield NHS Foundation Trust <p>This session will explore how, in January 2019, Calderdale began its journey with a very clear engagement, communications and training plan to implement medical eRostering.</p> <p>In this session you will have the opportunity to:</p> <ul style="list-style-type: none"> Hear lessons learned, why such high aims were set and how they achieved these in 90 days Find out how the goals were achieved ahead of schedule through collaborative working with Allocate and another local Trust Discover how and why a high-level strategy was put in place around communications, engagement of stakeholders 	The Point
✿	Engagement and People	<p>Quality care and great careers: time for a new approach to Learning Management Systems</p> <ul style="list-style-type: none"> Allocate Software and Enterprise Study <p>Ensuring that skills are updated and providing learning opportunities is crucial for safe care delivery as well as the morale of your people. This session introduces Enterprise Study, Allocate’s Learning Management System. This is an opportunity to hear from customers using the system and discover why linking learning with scheduling can unlock benefits for staff retention and patient safety.</p>	1864 Suite
✿	Technology and Innovation	<p>Shaping the future: Product management and the evolution of Allocate’s solutions</p> <p>Our product management teams, responsible for the strategy and roadmap of our solutions, are the bridge between our users and the end solution.</p> <p>In this session, you will:</p> <ul style="list-style-type: none"> Gain an insight to how the product management team at Allocate is evolving to put the voice of the customer at the heart of our solutions Understand what product management is and why it is important Learn more about what this means to the products and services you use 	Members Suite - Library
⦿	Training and Implementation	<p>Here to Help workshop: Improve your autorostering</p> <p>A practical session from the Allocate Customer Success and Academy teams that takes you through the steps to improve your auto-rostering outcomes, including rule set-up, pattern use and autoroster settings.</p>	Members Suite - Lounge & Longroom
14:45 - 15:35			
✿	Integrated and Place-Based Care	<p>Place-Based Care and Integrated Care – What will it mean for care delivery? What will it mean for our people? How can those delivering technology solutions in organisations support this at pace and scale?</p> <ul style="list-style-type: none"> Dr. Darren Kilroy, Executive Medical Director, Countess of Chester Hospital NHS Foundation Trust and Chair of NHS Employers’ Medical Workforce Forum 	Brown Shipley Club Suite

✿	Performance and Outcomes	<p>Using Allocate Insight to handle high vacancy rates - Lessons in planning, rostering and reporting</p> <ul style="list-style-type: none"> Salisbury NHS Foundation Trust <p>Find out how, using Allocate Insight, the Trust reduced ward vacancy rates by 57% in a year and agency rates were halved in six months between October 2018 and March 2019. This was achieved through a steering group led by the deputy director of nursing. The Trust combines Allocate Insight reporting, recruitment and retention reporting and planning alongside education workforce predictors and recruitment plans.</p>	Lancaster Suite
✿	Engagement and People	<p>How can Allocate solutions support the new roles in an established healthcare workforce?</p> <p>Join to find out what's new, what's useful and how Allocate can support new roles, such as nursing associates, and help make a difference to deliver workforce transformation.</p> <p>In this session, you will:</p> <ul style="list-style-type: none"> Find out more about the new roles being developed nationally to meet the needs of the workforce challenges Discuss ways we can work with our teams to support them to embrace technology in order to deliver new ways of working Hear about the changes Allocate has made to support trusts with the new nursing associate role 	1864 Suite
⦿	Care and Quality	<p>Collaboration from ward to board: Standardised reporting and trend analysis using HealthRoster</p> <ul style="list-style-type: none"> Lewisham and Greenwich NHS Trust <p>Lewisham will share how it is using dashboards for executive engagement to monitor workforce KPIs and give assurances on safe staffing for their nursing and midwifery workforce. This session will also explore how it is using workforce data reports in HealthRoster.</p>	The Point
⦿	Performance and Outcomes	<p>Letterkenny University Hospital's blueprint for cloud-based healthcare eRostering</p> <ul style="list-style-type: none"> Letterkenny University Hospital <p>This session will share information about Letterkenny's utilisation of the Allocate suite of products to examine rostering practises, approvals, lead management and governance such as 'confirm and challenge meetings' as well as their journey to improving rostering practices. It will identify how the systems provide the data to show the need for additional bank resources and the journey to date on attaining these resources and educating staff.</p>	Members Suite - Library
⦿	Training and Implementation	<p>Here to Help workshop: Rostering a new staff group</p> <p>Considerations when deciding on the next staff group to roster and the communication and engagement tips for making this a success.</p>	Members Suite - Lounge & Longroom
15:35-16:10			
✿	Integrated and Place-Based Care	<p>The value of technology in community nursing</p> <ul style="list-style-type: none"> Dr. Crystal Oldman CBE, Chief Executive, QNI The Queen's Nursing Institute 	Brown Shipley Club Suite
⦿	Training and Implementation	<p>Big Bang implementation of SafeCare and using SafeCare Live at daily operational meetings</p> <ul style="list-style-type: none"> Southend University Hospital NHS Foundation Trust West Hertfordshire Hospitals NHS Trust <p>This session will hear the experiences of two Trusts around using SafeCare, including how they are using SafeCare to redeploy staff to the high-risk areas and taking a collaborative approach to support safe staffing.</p>	The Point

■	Care and Quality	<p>PANEL: Rostering junior doctors - driving safety, efficiency and visibility that works for doctors in training and organisations.</p> <p>Hear from four organisations that have each delivered rapid results as part of the Allocate Collaborative Accelerator Programme. The panel includes:</p> <ul style="list-style-type: none"> • Calderdale & Huddersfield NHS Foundation Trust • Western Sussex Hospitals NHS Foundation Trust • Cambridge University Hospitals NHS Foundation Trust • Betsi Cadwaladr University Health Board • Allocate Software 	Members Suite - Library
✿	Integrated and Place-Based Care	<p>Place-based workforce solutions</p> <p>Health and care systems are increasingly moving to more integrated models, bringing together primary and secondary care, physical and mental services and health with social care. Whether you operate in a mature integrated model or one of one of the newer Integrated Care Systems (ICS), place-based integrated care can benefit from a new place- and pathway-based approach to workforce.</p> <p>In this product-focused session, you will:</p> <ul style="list-style-type: none"> • Gain an insight into how Allocate can empower integrated care systems through technology to evolve workforce planning and deployment • Learn more about flexible working for staff • Understand the changing way care is delivered and the impact on a workforce sustainability strategy 	1864 Suite
✿	Technology and Innovation	<p>Ten to Eleven – It’s time to learn more about HealthRoster Optima v11</p> <p>Learn more about the exciting journey to v11, and how we are making this a simple and easy transition.</p>	Lancaster Suite
✿	Training and Implementation	<p>Here to Help workshop: Improve your bank processes</p> <p>Map your existing processes against Allocate’s recommended best practice to ensure your temporary staffing teams have robust, cost-effective and cost-efficient work processes in place to ensure safe staffing levels across the organisation.</p>	Members Suite – Lounge & Longroom
	16:10 – 16:30	Refreshments	
	16:30 – 17:30		
✿		Closing Keynote: Dr Phil Hammond	The Point
	19:30 – 00:00	Allocate Awards and Dinner	
	19.30 – 20:00	Drinks Reception	
	20:00 – 00.00	Gala Dinner	
	21.30	Allocate Awards	

Day 2

	08:00 – 09:00	Breakfast and Registration	Venue
	09:00 – 09:30		
✿	Engagement and People	Workforce Tech and Healthcare Delivery – Let's talk about culture <ul style="list-style-type: none"> Professor Martin Elliott, Professor of Paediatric Cardiothoracic Surgery and Chief Medical Officer, Allocate Software <p>A session around culture: How we work, why we work and how we can change work.</p>	The Point
	09:35 – 10:05		
✿	Care and Quality	The CQC's role moving forward and the impact on workforce <ul style="list-style-type: none"> Chris Day, Director of Engagement, Care Quality Commission 	The Point
○	Engagement and People	Team collaboration to support eRostering across staff groups <ul style="list-style-type: none"> University Hospitals Bristol NHS Foundation Trust <p>This session will identify the work and collaboration involved across the eRostering team, the bank office, recruitment, medical staffing and payroll to support a comprehensive approach to eRostering for all staff groups.</p>	Lancaster Suite
■	Technology and Innovation	Allied Health Professionals (AHPs) rostering and job planning using ActivityManager <ul style="list-style-type: none"> St Helens and Knowsley Teaching Hospitals NHS Trust <p>Hear more about a 12-month project implementation of eRostering and eJobplanning for an AHP workforce (around 300 staff). The presentation will include St Helens' journey and approach, the benefits realisation and its progress towards achieving level 2 in the NHSI levels of attainment. It will also include its next steps towards achieving level 3 and 4 within the next financial year.</p>	1864 Suite
✿	Engagement and People	Engage Me – Where next for Me? Creating powerful engagement and communities linked to rostering	Brown Shipley Suite
✿	Performance and Outcomes	Here to Help workshop: Using AllocateInsight to reduce agency spend <p>The session will introduce the metrics available in AllocateInsight and how you can use them to track temporary staffing use. You will then hear about reducing reliance on agency staff by using this data alongside several other strategies and policy changes.</p>	Members Suite – Lounge & Longroom
	10:10 – 10:50		
○	Care and Quality	Accurate, transparent trust-wide resourcing and planning <ul style="list-style-type: none"> Newcastle Upon Tyne Hospitals NHS Foundation Trust <p>This session will share Newcastle Hospitals journey from introducing eRostering big bang to the whole organisation, establishing a baseline for resource planning and trust-wide demand template review, through to our phased roll-out with SafeCare enforcing real time, patient led deployment.</p> <p>The session will focus on our challenges, successes and future plans and looks at how the joint approach between Nursing, HR and Finance colleagues is the key to accomplish transparent trust-wide resourcing and planning.</p>	Lancaster Suite
○	Training and Implementation	Implementation and benefits through the roll-out of Allocate Me <ul style="list-style-type: none"> Calderdale and Huddersfield NHS Foundation Trust <p>Hear from Calderdale whose aim was to reduce agency spend by growing its in-house temporary workforce. Allocate Me has been the pivotal final piece of the jigsaw allowing visibility and access to direct-book unfilled shifts for the temporary workforce at a time and place of their choosing, which in turn has had a positive effect on reducing its agency spend.</p>	1864 Suite

■	Engagement and People	<p>PANEL: Rostering physician associates and nursing associates</p> <ul style="list-style-type: none"> Hull University Teaching Hospitals NHS Trust King's College Hospital NHS Foundation Trust St Helens and Knowsley Teaching Hospitals NHS Trust Allocate <p>A panel session sharing stories in rostering to new staff groups.</p>	The Point
■	Training and Implementation	<p>Here to Help workshops: Delivering unavailability management for Junior Doctors</p> <p>This can be a quick win for an organisation. A session from the Customer Success and Academy teams taking you through the steps.</p>	Members Suite – Lounge & Longroom
◆	Care and Quality	<p>Governance post-Paterson</p> <ul style="list-style-type: none"> Matt James, Chief Executive, Private Healthcare Information Network (PHIN) <p>Good governance is a core pillar of any healthcare or data organisation. Matt James, CEO of the Private Healthcare Information Network (PHIN) will talk about PHIN's journey to becoming a trusted information organisation, and his belief that post-Paterson, good governance should facilitate, rather than hinder, the sharing of information to help protect patients and improve services.</p>	Brown Shipley Club Suite
10:55 – 11:35			
✳	Engagement and People	<p>NHS Employers Workforce Update: Latest toolkits</p> <ul style="list-style-type: none"> Paul Wallace, Director of Relations and Reward, NHS Employers 	The Point
⦿	Care and Quality	<p>The Rapid Response Initiative to support safe staffing, improve flexible working, migrate agency staff and reduce agency spend</p> <ul style="list-style-type: none"> East and North Hertfordshire NHS Trust <p>Discover more about East and North Hertfordshire's rapid response initiative, set up initially to facilitate a need to reduce agency nursing and care support worker staff bookings and redeploy the workers through SafeCare on the day to identified high risk wards. The initiative supports flexible working, promotes a positive culture amongst the nursing workforce on deployment throughout the Trust and has reduced agency usage.</p>	Members Suite - Library
■	Engagement and People	<p>Multidisciplinary flexible workforce productivity project for the trauma and orthopaedic workforce (T&O)</p> <ul style="list-style-type: none"> St Helens and Knowsley Teaching Hospitals NHS Trust <p>This session will explore St Helens' project in collaboration with NHS Improvement to support the modernising of career pathways within and across professional staff groups to ensure the right people are doing the right things at the right time at the minimum cost. This was achieved by implementing eRostering, eJobPlan and ActivityManager for the T&O multidisciplinary workforce.</p>	Lancaster Suite
■	Engagement and People	<p>Thoughtful Rostering - Improving your doctors' experience of work</p> <p>We believe workforce technology should improve your doctors' experience of work and positively impact patient care. Whether that means offering more control over work for the clinician or better alignment of leave and activity to avoid cancelled care for patients.</p> <p>In this product-focused session, you will:</p> <ul style="list-style-type: none"> Find out what's new with Allocate solutions offering you an end-to-end solution that includes job planning, junior doctor rotas, on-call and duty rosters, leave, bank and agency staffing and activity management Understand how it is possible to drive safety, efficiency and visibility that works for doctors-in-training and organisations through the Collaborative Accelerator Programme (CAP) Learn how it is possible to use real time dynamic eRostering to improve efficiencies and achieve a happier workforce 	1864 Suite

○	Training and Implementation	Here to Help workshops: Making the best of rules and warnings Hear from the Allocate Customer Success and Academy teams who will provide you with clear actions to undertake a comprehensive review of your rules and warnings configuration.	Members Suite – Lounge & Longroom
◆	Care and Quality	An update on MyAssure and shared learnings: real-time assurance, evidence and board reporting <ul style="list-style-type: none"> Allocate MyAssure users 	Brown Shipley Club Suite
	11:35 – 12:20	Refreshments Networking and Exhibition	
	12:20 – 13:00		
○	Performance and Outcomes	Retention, rostering and board assurance <ul style="list-style-type: none"> Guy's and St Thomas' NHS Foundation Trust <p>This session will cover how Guy's is retaining its clinical workforce using best practice rostering and using workforce data for assurance as part of their workforce strategy.</p>	Lancaster Suite
○	Performance and Outcomes	Best practice rostering: Improving performance using KPIs, prospective roster reviews and governance – Work towards achieving levels of attainment <ul style="list-style-type: none"> King's College Hospital NHS Foundation Trust <p>This session will look at how King's is using workforce data to improve performance management and work towards achieving Levels of Attainment and how it has implemented a prospective roster review framework using KPI data and qualitative assessment of individual rosters.</p>	The Point
■	Engagement and People	Junior doctors' rotations - Partnership in action <ul style="list-style-type: none"> Hull University Teaching Hospitals NHS Trust <p>This session will give an overview of the processes followed to manage the rotations of junior doctors and their subsequent rotas, the partnership arrangements, lessons learned, areas for improvement and their goals and aspirations.</p>	Members Suite - Library
✿	Engagement and People	Everybody Counts: Solutions to support the wider workforce including AHPs, healthcare scientists and advanced practitioners Join to find out how Allocate solutions can be flexible combined to plan, deploy and engage a wider and more diverse workforce. In this session, you will: <ul style="list-style-type: none"> Learn how eJobPlan has evolved to meet the needs of the wider workforce Meet the eRostering needs of different staff groups and teams Intelligently manage and view daily appointments matching available staff to patients with eCommunity 	1864 Suite
○	Training and Implementation	Here to Help workshops: Using SafeCare data for planning and establishment setting A repeat of July's Here to Help webinar on how to use the outputs of SafeCare for planning and establishment setting.	Members Suite – Lounge & Longroom
◆	Care and Quality	Case study: Experiences with governance between an acute hospital and hospice <ul style="list-style-type: none"> St Barnabas House Hospice <p>The presentation will examine the similarities and differences within the organisation and how governance is managed, and the challenges for both types, and how they are overcome. The benefits of using a system to manage governance and assurance processes will be discussed.</p>	Brown Shipley Suite
	13:05 – 13:45		

●	Implementation and Training	Implementation of Agency Self-Billing by embracing Allocate rostering technology <ul style="list-style-type: none"> Calderdale and Huddersfield NHS Foundation Trust 	Lancaster Suite
■	Technology and Innovation	Myth Buster! How we maximised the outputs of the HealthRoster system with minimal increase in resources: a rostering services journey <ul style="list-style-type: none"> Sherwood Forest Hospital NHS Foundation Trust <p>In this session, Sherwood will show their two-year journey of change through cost savings and how it achieved this through engagement, giving executive board members assurance. The session will also include quotes from colleagues and senior managers.</p>	The Point
●	Care and Quality	eRostering in Pharmacy: our success story <ul style="list-style-type: none"> North Bristol NHS Trust <p>A case-study of eRostering in Pharmacy covering rostering of staff with multiple posts. The journey will be shared from last to first place – reengaging a failing unit along the way. Each roster is now accurate and published on time. This session will demonstrate how staff engagement has improved and managers now have reliable data to make informed staffing decisions.</p>	1864 Suite
✨	Technology and Innovation	Shaping the future: Product management and the evolution of Allocate’s solutions <p>Our product management teams, responsible for the strategy and roadmap of our solutions, are the bridge between our users and the end solution.</p> <p>In this session, you will:</p> <ul style="list-style-type: none"> Gain an insight to how the product management team at Allocate is evolving to put the voice of the customer at the heart of our solutions Understand what product management is and why it is important Learn more about what this means to the products and services you use 	Members Suite - Library
■	Training and Implementation	Here to Help workshops: Consultant rostering – factors influencing the rostering approach <p>A session from the Customer Success and Academy teams to consider the factors that drive the design rosters for different medical specialties.</p>	Members Suite – Lounge & Longroom
◆	Care and Quality	Case Study: How we’re rolling out HealthAssure across HCA <ul style="list-style-type: none"> HCA Healthcare UK <p>HCA Healthcare UK, a leading independent healthcare provider, will describe how it incorporated HealthAssure into a quality-assurance system and the impact it has had on its facilities.</p>	Brown Shipley Club Suite
	13:50 – 14:45	Lunch	Mezzanine
	14.45-15:45	Repeat of Here to help workshops	
	Repeat of Here to help workshop	Here to Help workshop: Improve your autorostering <p>A practical session from the Allocate Customer Success and Academy teams that takes you through the steps to improve your auto-rostering outcomes, including rule set-up, pattern use and autoroster settings.</p>	
	Repeat of Here to help workshop	Here to Help workshop: Rostering a new staff group <p>Considerations when deciding on the next staff group to roster and the communication and engagement tips for making this a success</p>	
	Repeat of Here to help workshop	Here to Help workshop: Improve your bank processes <p>Map your existing processes against Allocate’s recommended best practice to ensure your temporary staffing teams have robust, cost-effective and cost-efficient work processes in place to ensure safe staffing levels across the organisation.</p>	
	Repeat of Here to help workshop	Here to Help workshops: Making the best of rules and warnings	

		Hear from the Allocate Customer Success and Academy teams who will provide you with clear actions to undertake a comprehensive review of your rules and warnings configuration.	
	Repeat of Here to help workshop	Here to Help workshops: Consultant rostering – factors influencing the rostering approach A session from the Customer Success to consider the factors that drive the design rosters for different medical specialties.	
	15:45	Conference Closes	

■ - **HealthMedics.** eRota | eJobPlan | MedicOnDuty | LocumOnDuty | ActivityManager | MedicAppraisal

○ - **HealthRoster.** SafeCare | BankStaff | eCommunity

◆ - **HealthAssure.** MyAssure | CQCAssure | NICEAssure | CASAssure

✳ - **Relevant to all products.** Allocate Insight | CloudStaff | eExpenses | Me | DirectEngage

Please note – the agenda is subject to change.

Sessions by theme

Engagement and People

DAY ONE:

09:40 – 10:10	Dealing with a disrupted world: the implications for HR and new ways of thinking about how we lead, engage and manage our people
11:45 – 12:15	A new approach to team job planning trauma and orthopaedics (T&O) using eJobPlan
	Everybody Counts: solutions to support the wider workforce including AHPs, healthcare scientists and advanced practitioners.
12:15 – 12:45	Tips for staff engagement at all levels: what worked in one community mental health trust
	Culture and values: creating joy at work and ensuring technology doesn't hinder
	Thoughtful Rostering - Improving your doctors' experience of work
14:15-14:45	A doctors rostering success story
	Quality care and great careers: time for a new approach to Learning Management Systems
	How can Allocate solutions support the new roles in an established healthcare workforce?

DAY TWO:

09:00 – 09:30	Workforce Tech and Healthcare Delivery – Let's talk about culture
09:35 – 10:05	Team collaboration to support eRostering across staff groups
	Engage Me – Where next for Me? Creating powerful engagement and communities linked to rostering
10:10 – 10:50	PANEL: Rostering physician associates and nursing associates
10:55 – 11:35	NHS Employers Workforce Update: Latest toolkits
	Multidisciplinary flexible workforce productivity project for the trauma and orthopaedic workforce (T&O)
12:20 – 13:00	Thoughtful Rostering - Improving your doctors' experience of work
	Junior doctors' rotations - Partnership in action
	Everybody Counts: Solutions to support the wider workforce including AHPs, healthcare scientists and advanced practitioners

Care and Quality

DAY ONE:

10:50 - 11:20	PANEL: More than a schedule: ensuring patient care is at the heart of workforce technology
14:45 – 15:35	Collaboration from ward to board: Standardised reporting and trend analysis using HealthRoster
15:35 – 16:10	PANEL: Rostering junior doctors - driving safety, efficiency and visibility that works for doctors in training and organisations.

DAY TWO:

09:35 – 10:05	The CQC's role moving forward and the impact on workforce
10:10 – 10:50	Accurate, transparent trust-wide resourcing and planning Sharing best-practice governance across independent hospitals
10:55 – 11:35	The Rapid Response Initiative to support safe staffing, improve flexible working, migrate agency staff and reduce agency spend An update on MyAssure and shared learnings: real-time assurance, evidence and board reporting
12:20 – 13:00	Case study: Experiences with governance between an acute hospital and hospice
13:05 – 13:45	eRostering in Pharmacy: our success story Case Study: How we're rolling out HealthAssure across HCA

Technology and Innovation

DAY ONE:

10:10 – 10:50	An update on Allocate's latest developments and a preview of what's next
11:45 – 12:15	Ten to Eleven – It's time to learn more about HealthRoster Optima v11
14:15 – 14:45	Shaping the future: Product management and the evolution of Allocate's solutions
15:35 – 16:10	Ten to Eleven – It's time to learn more about HealthRoster Optima v11

DAY TWO:

09:35 – 10:05	Allied Health Professionals (AHPs) rostering and job planning using ActivityManager
13:05 – 13:45	Myth Buster! How we maximised the outputs of the HealthRoster system with minimal increase in resources: a rostering services journey

Performance and Outcomes

DAY ONE:

11:45 – 12:15	How direct engagement and technology helped introduce a flexible workforce department
12:15 – 12:45	Using workforce data for operational delivery - A way of looking at eRostering key performance indicators to
	Workforce transformation through automation and intelligent reporting
13:45 – 14:15	Productivity and Efficiency in the NHS – Lessons from the Carter Reviews
14:45 – 15:35	Using AllocateInsight to handle high vacancy rates - Lessons in planning, rostering and reporting
	Letterkenny University Hospital's – a blueprint for cloud-based healthcare eRostering

DAY TWO:

09:35 – 10:05	Here to Help workshop: Using AllocateInsight to reduce agency spend
12:20 – 13:00	Retention, rostering and board assurance
	Best practice rostering: Improving performance using KPIs, prospective roster reviews and governance – Work towards achieving levels of attainment

Place-based workforce solutions

DAY ONE:

14:15 14:45	Place-Based Workforce: Working together - How South Yorkshire and Bassetlaw Integrated Care System (ICS) worked collaboratively to improve KPIs and efficiency
14:45 – 15:35	Place-Based Care and Integrated Care – What will it mean for care delivery? What will it mean for our people? How can those delivering technology solutions in organisations support this at pace and scale?
15:35 – 16:10	The value of technology in community nursing
	Place-based workforce solutions

Training and Implementation

DAY ONE:

11:45 – 12:15	Paying average annual-leave enhancements
	Here to Help workshop: How to think like Autoroster – a session from the Customer Success and Academy teams at Allocate Software.
14:15 – 14:45	Flexible Workforce: Implementing negotiated rates for bank doctors
	Here to Help workshop: Improve your autorostering
14:45 – 15:35	Here to Help workshop: Rostering a new staff group
15:35 – 16:10	Big Bang implementation of SafeCare and using SafeCare Live at daily operational meetings
	Here to Help workshop: Improve your bank processes

DAY TWO:

10:10-10:50	Implementation and benefits through the roll-out of Allocate Me
	Here to Help workshops: Delivering unavailability management for Junior Doctors
10:55 – 11:35	Here to Help workshops: Making the best of rules and warnings
12:20 – 13:00	Here to Help workshops: Using SafeCare data for planning and establishment setting
13:05-13:45	Implementation of Agency Self-Billing by embracing Allocate rostering technology
	Here to Help workshops: Consultant rostering – factors influencing the rostering approach