



MedicOnline

Leave and on call management designed for doctors

One of the biggest concerns trusts are currently facing is the deteriorating morale of their medical workforce. Combine this with reduced visibility over clinical activity and control over demand and you have a serious problem on your hands. Not only is safety and governance at risk but financial penalty for non-compliance is inevitable.

Key benefits

- Simple interface for medics to navigate on both mobile devices and desktop
- View their own and others' on call rotas
- Quickly record call outs
- Book leave and study quickly, and ensure leave is effectively managed
- Leave rules can ensure leave is well distributed, without undesirable leave spikes
- View and manage leave entitlement
- Record, manage and analyse sickness
- Integrates with iCal for better visibility with personal or family calendars

Our MedicOnline fully mobile solution aims to alleviate some of these pressures by engaging medics with functionality that has been built to benefit their working lives. The user friendly software empowers them with real-time visibility and control over their scheduled activity.

Additionally MedicOnline facilitates doctors with the capacity to manage their availability on the fly 24/7, including leave, study and recording on calls (providing internet connection is available).

The Carter Report 2016

Lord Carter's February 2016 Report demonstrated an urgency to both optimise the NHS' existing resources but also to engage medics in the national productivity and efficiency agenda owing to evidence substantiating the link between staff engagement and quality outcomes across high performing organisations.

Currently, too much variance is found in management of annual leave, shift patterns and flexible working. But with the effective implementation of technology, including e-rostering software to generate standardisation, improvements can be made to better utilise staff.

These recommendations have also been supported by NHS England's Five Year Forward View which looks to the NHS to move on from paper based management to electronic systems. This would enable trusts to gain visibility over where inefficiencies are occurring and manage them more efficiently.

Leave Management Functionality

MedicOnline's leave management functionality offers medics and those managing medics a robust and effective leave management process. No more human error associated with the paper based process of leave requests being posted under doors or duplication occurrences.

Medics are encouraged to engage with staffing and demand consequences should they book leave in the same week that a number of their colleagues have already requested unavailability. This is supported by the leave request rules set up by administrators to guarantee there is sufficient cover to cope with demand.

Not only does MedicOnline's leave management functionality enable proper reporting and auditing capabilities currently lacking throughout the NHS but it also promotes fairness amongst doctors themselves, ensuring that doctors get the use of their entitled leave and cover is available for days requested.

iCal Integration

For doctors having their roster on their mobile phone via MedicOnline has been a significant step forward in obtaining necessary information at their fingertips with minimal personal input. But it is also possible to take this one step further. Within MedicOnline there is a link to iCal with instructions as to how to sync it to an electronic diary either on an iPhone, android phone or into an Outlook calendar.

This link is also shareable, enabling other halves, medical secretaries, babysitters and even dog sitters to get full visibility of your schedule. As any changes that are made to the roster are fed through to MedicOnline and subsequently then on through your iCal link to the designated calendars doctors can be assured that up-to-date information is accessible to all who need it. Thus ensuring that they are in the right place at the right time, and there are no unexpected surprises for those around them.

Mobile



MedicOnline Benefits

- Empowers medics with necessary information at their fingertips
- Access to their rosters enables forward planning for medics
- Reduced administration cost related to leave and sickness management
- Allocate's e-Expenses software comes at no extra cost
- Little roll out investment needed

On Calls

MedicOnline provides medics a mobile platform to quickly and easily view their own and others' on call rotas; in addition to being able to record call outs. This is a valuable capability for juniors for three reasons. Firstly being that more accurate rota assumptions can be made based on the number of on calls they receive. Secondly these recorded on calls can be utilised as evidence for exception reports where necessary. Thirdly, the MedicOnline integration with e-Expenses cross references expense claims to provide valid calculation.

e-Expenses

Developed in partnership with our NHS customers, Allocate e-Expenses is unique. When combined with MedicOnline, e-Expenses is the only application that automatically cross-references data with the doctors schedule in real-time, increasing accuracy and delivering protection against manual error and inadvertent fraud.

Allocate's e-Expenses integration with MedicOnline simplifies the staff expenses process and eliminates avoidable costs and delivers the most robust approach to managing staff expenses.

Furthermore, e-Expenses interfaces with ESR, saving time and ensuring the accuracy of data. Additionally, now that Allocate Software is an expenses supplier to the NHS ESR Programme there is no license or usage recharge to NHS organisations when commissioned via the ESR Programme.

Training & Support

Expert training and instant access to the Allocate HealthMedics help-desk comes as standard with MedicOnline. Allocate's software remains the only of its kind to come with full-time access to a dedicated customer success team to help you implement our products successfully.

