



## HealthRoster eCommunity Community Workforce Planning Software

eCommunity is a workforce planning tool for community health and care providers. It cuts through the admin and complexity to help ensure staff are deployed in the most efficient and effective manner so that the right people with the right skills are delivering the right care at the right time in patients homes.

The volume and complexity of care being delivered in a community setting is rising and is set to increase further over coming years. Planning staff and skills around patients' needs in their own homes is inherently complex with uncertainty, changing care demand and the added dimension of managing logistics over large geographies with diverse multi-disciplinary teams. Getting this right offers opportunities to improve care, staff experience and control budgets better while meeting productivity targets. Yet today existing workforce allocation processes range from paper diaries and lists, to spreadsheets and reports from clinical systems. These time-consuming processes are rarely robust and often fall short of clinicians and patients expectations.

### Introducing eCommunity

eCommunity is designed specifically to meet the needs of planning and deploying community workforce to meet patient needs. It eases the pain and installs robustness in the community workforce planning process through;

- Advanced visibility of care demand
- Intelligent matching of staff skills to patient needs
- Smart routing and evidencing workforce activity

This enables organisations to put their patients needs at the heart of the workforce planning process, ensuring the right skills, are in the right place and at the right time.

Using mobile technology eCommunity gives providers of community health and care real-time visibility of their teams progress versus planned activity, so timely accurate decisions can be made on workforce redeployment, maximizing use of available recourses and improving productivity.

eCommunity is the only community scheduling tool that's been designed specifically for community healthcare while providing a seamless extension of Allocate's HealthRoster Optima platform, making it the only complete end to end workforce planning solution available for community healthcare providers in the UK and Ireland today.

## Key Capabilities

### Saves time, money and resources

- Reduced administrative costs & burden of scheduling
- Limit the number of missed or duplicated visits
- Save in travel costs and travel time
- Less need to return to base to obtain updated schedules
- Improved productivity through better logistical decisions

### Promotes staff wellbeing and retention

- Improved fairness of the allocation process
- Advance sharing of staff schedules
- Avoids staff being given unachievable workloads
- Help meet lone worker requirements

### Intelligent strategic workforce planning

- Predicting skills gaps and changes in service demands
- Obtain evidence on performance, capacity and demand
- Understanding variance in team and individual activity
- Identify pressure points in service delivery
- Identify areas with an under-utilised workforce

### Improve patient care and experience

- Helps to involve carers and family members in care delivery
- More responsive to newly emerging patient needs
- Better matching of staff skills to patient needs
- Dynamically redeploy staff based on patient need

### Unlock visibility and intelligence

- Provide robust data that assists with commissioner dialogue
- Superior business intelligence to inform service design